



Cyber Champions - an invitation from HINWA

4th Mar 2020

The South East Regional Organised Crime Unit ¹ says that:

- 33.6% of all crime is fraud or cyber crime
- 3.24 million fraud incidents in 2018 – of those frauds 54% were cyber related
- 1.23 million other cyber crimes (computer misuse)
- You are more likely to be a victim of fraud or other cyber crime than any other type of crime
- Technology is now pervasive – this threat is not going away
- The impact can be devastating – particularly where your personal data is exposed or you suffer significant financial loss
- Many of these offences could be easily prevented.

With this in mind, HINWA and HantsPol CyberCrime Unit are working together to provide support to increase awareness of cyber crime and steps that we can all take to protect ourselves from cybercrime.

We don't want just to list advice via emails or links to websites - there is a great deal of excellent advice available online already and it can be daunting to digest. What we need to do is to provide a more face to face engagement to get the messages over. We also want to provide a source of individual guidance in the event of concerns or incidents. What we propose to do is to train a number of NW 'Cyber Champions' across Hampshire and IoW who are prepared to go out and talk / present to groups of individuals and to provide a support network (helpdesk/ helpline) to NW Coordinators and Members. (A role description is provided overleaf).

Champions will be trained by HantsPol Cybercrime Unit in 'cyber awareness' which includes how to protect yourself and your computer (tablet or phone) from current cyber threats.

Training is expected to consist of a morning (approx 3 hours) of presentation and discussion. The first dates for training have provisionally been set for 26th and 27th May 2020.

Each HINWA Neighbourhood Watch Association or Area is invited to identify volunteers willing to become NW Cyber Champions in their area.

Anyone interested in becoming a Cyber Champion is requested to contact Dr Mike Anthony at mike.enwa.chair@gmail.com.

Ref 1: <https://serocu.police.uk/individuals/>

HINWA/Cyber Champion Role Description v1.3 Feb 2020

Cyber Champion Role Description



HINWA Neighbourhood Watch Cyber Champions are trained in recognising cybercrime and giving advice - they do not intervene to do things on behalf of individuals (other than report an incident), rather they will advise the individual to take steps themselves or to approach a specialist for assistance.

Champions should be prepared, as a member of a small team, to:

- Act as a key point of contact to receive and cascade information between NW scheme Members and Coordinators and HantsPol Cybercrime Unit
- Receive contacts from Coordinators or Members with concerns about computer safety issues and respond with advice in a timely manner
- Signpost contacts with computer safety issues to the most relevant information, advice or other assistance
- Promote awareness of online safety issues and ways of protection
- Encourage reporting of cyber incidents, or report on behalf of contacts who cannot do it themselves
- Be part of a team of Cyber Champions, sharing the issues raised and knowledge gained
- Meet with HINWA and HantsPol twice a year to share experience and updates on the latest developments

Cyber Champions should:

- Be personable and patient in dealing with queries or concerns of others
- Have a reasonable level of knowledge of computers (and phones) and general knowledge of how they work
- Be able to present recommendations in a knowledgeable way
- Be willing to share experience and knowledge.